

CERTIFICATE



This is to certify that

UĞUR SOĞUTMA MAKİNALARI SANAYİ
VE TİCARET A. Ş.
TESİS 1: Yeni Sanayi mah. Devlet Karayolu Cad. no:127/C
TESİS 2: Organize Sanayi Bölgesi 3. Sokak
Nazilli / AYDIN / TURKEY

has implemented and maintains an **Customer Satisfaction / Complaints Handling System**.

Scope:
DESIGN, DEVELOPMENT, SALES AND PRODUCTION OF TROPICAL, CLIMATE CLASS, HOUSEHOLD REFRIGERATING APPLIANCE-FROZEN FOOD STORAGE CABINETS AND FOOD FREEZERS, COMMERCIAL REFRIGERATED DISPLAY CABINETS

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

DIN ISO 10002 : 2010

Certificate registration no.	31300525 CS02
Valid from	2016-10-28
Valid until	2018-04-09
Date of certification	2016-10-28

DQS GmbH

Frank Graichen
Managing Director

Accredited Body: DQS GmbH, August-Schanz-Straße 21, 60433 Frankfurt am Main, Germany
Administrative Office: DQS Denetim ve Belgelendirme Ltd. Şti., Mustafa Kemal Cad. No.66,
Hukukçular Towers A Blok, Kat: 6 D: 45, Cevizli - Kartal / Istanbul, Turkey

